

ENTERPRISE POLICE DEPARTMENT ANNUAL REPORT





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It has been another year of excellent work by the Enterprise Police Department with the support of our community. The staff of the Enterprise Police continue to pursue distinction in our service to our citizens, and this would not be possible without their hard work, dedication, and, more than anything, the community's support.

This year's biggest event was the movement out of City Hall for the significant renovation underway. The Enterprise City Council and Mayor have dedicated \$7.8M to the refurbishment and approximately 60 percent to creating an area dedicated to the Police Department. This area has been designed to include an evidence processing room, storage, and a brand-new updated dispatch center. The renovation has displaced the department throughout the city. Parts of the department remain at city hall, and others have been temporarily relocated to Old Coppinville Junior High, the Enterprise business incubator, and my office at Enterprise State Community College. The entire city hall renovation is projected to be completed in Fall 2024.

2023 was a rare year in which we have regrettably dealt with five barricaded, reportedly armed subjects. The subjects ranged in demographics, but the most significant element to all of these situations was that a peaceful resolution could be reached with all of them, and there were no injuries to officers or subjects. Although the situations took anywhere from thirty minutes to fifteen hours, fortunately for the community, we have real professionals working for Enterprise Police Department and around us, and all of the standoffs ended with the best achievable result.

The community and law enforcement organizations agree that life is sacred, and we will take the necessary time to ensure that nobody is hurt. We extend our thanks to Dothan Police, Houston County Sheriff, Alabama Law Enforcement Agency, Coffee County Sheriff, Enterprise Rescue Squad, Enterprise Fire, 12th District Attorney Office, Alcohol Tobacco and Firearms, and the US Marshal Fugitive Task Force for your support, dedication, and professionalism in our community.

One of our proudest accomplishments as a department this year is reinstating the Enterprise Police Reserve Program. In the summer of 2023, we began the seventy-hour program, graduating four reserve officers. Unfortunately, one had to leave us, and we now have three very dedicated and exceptional reserve officers. The reserve officers are a tremendous force multiplier to the certified officers as they can ride with them and assist on calls. The reservist also supports the high school football games and the downtown community events. Their authority to arrest and enforce laws stems from the power of the certified officer they are paired with. The Enterprise Police Department is currently accepting applications to increase our reserve program.

Hiring individuals who want to be police officers has proven challenging nationwide, and Enterprise has yet to be immune from this. We have pushed through and focused on the department's first goal of obtaining and retaining high-quality officers to serve and protect the community. Innovative recruiting measures such as recruitment videos, word-of-mouth recruiting, and additional end-of-the-year payments have assisted us in reaching this goal, but we are still far away. We will continue to work in 2024 to increase our law enforcement staff to serve the citizens of Enterprise at a higher quality.

The City of Enterprise Police Department ended the year with fifty-two certified law enforcement officers, leaving only a thirteen percent understaffing. However, the Communications Unit still requires one more staff member, an Animal Control Officer position is open, and five available positions for Reserve Police Officers must be filled. Fortunately, all the school crossing guard positions are filled to protect our children. The Enterprise Police Department is committed and determined to provide the best possible protection to its citizens despite the staffing challenges.

As a department, we will strive to meet the goals of 2024 and continue the steady advancement of the quality of life for our citizens. We look forward to the challenges this profession offers.

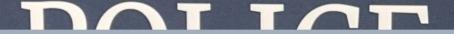
Thank you to the citizens of the City of Progress for the support as the Enterprise Police Department looks forward to bigger and better things in 2024.

Michael G Moore

Chief of Police

City of Enterprise Police

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Enterprise Police Department Vision & Mission:

Vision- Strengthen community relations and maintain public trust by encouraging employee development through training, resources, and leadership.

Mission- Steady advancement in quality of life for the citizens of Enterprise by reduction of crime through community trust and partnership.

Values:

Communication- Trust and understanding starts with open dialog between the police and those we are sworn to protect and serve.

Courage- The moral strength to withstand the danger, fear, and difficulties of the law enforcement profession.

Personal Respect- We treat everyone as we want our family to be treated at all times.

Professionalism- We will strive to achieve the highest standards in our actions, duties, development, and appearance, both in public view and behind the scenes.

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Commitment- Our pledge to be the best public servants as law enforcement officers to advance the quality of life for our citizens.



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Goals:

1- Select High-Quality Employees

A fully staffed department of high-quality officers is the priority goal to accomplish the overall public safety mission. The Enterprise Police Department will continue to seek out and employ those who want to be servants and prove their ability to aid the community through training and dedication.

2- Community Involvement

The Enterprise Police Department can only complete the monumental task of reducing crime with the trust and understanding of the community. The Enterprise Police Department will strive to build this trust and involvement with the community members through public outreach and transparency.

3- Reduction in Crime

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Having good-quality officers and an established connection to the community's trust and partnership, the Enterprise Police Department will continue reducing the crime rate to a better quality of life for all citizens through innovative crime reduction techniques.

4- Traffic Safety Improvement

We desire to use traffic stops as a reminder and reeducation on the importance of traffic safety to reduce the injuries and deaths caused by traffic wrecks. Revenue collected from citations does not go directly to the police but to the city's general fund for community-wide use.

5- Departmental Growth

Steady advancement in the quality of life will require the Enterprise Police department to continue to grow to serve the citizens better. The Enterprise Police Department will seek to increase the number of extraordinary staff members who bring additional knowledge and abilities to the city. Adding positions in the School Resource, Training, Professional Standards, Traffic, and Patrol divisions will create a more well-rounded and prepared agency to serve the community.

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ADMINISTRATIVE DIVISION

The Enterprise Police Department's Administrative Division is composed of multiple groups, units, and team assignments. The Administrative Division consists of two Administrative Officers, one Administrative Assistant, four School Resource Officers, thirteen Dispatchers and one Public Affairs Technician.

PUBLIC INFORMATION

The Public Information Office is comprised of one Public Information Officer. The PIO provides press releases to the public and media, provides public education in crime prevention ranging from traffic safety to safety awareness. The PIO also creates presentations using crime prevention strategies while adding local crime trends and police experience. Organizations schedule presentations to educate their employees on crime prevention, safety training, or active shooter response through the PIO and Administrative Division.

The PIO educates the public in both prevention and the Department's efforts to reduce crime. The PIO provided numerous formal presentations, media releases, and interviews in 2023.

The Public Information Office currently has over 18,000 followers on Facebook and Instagram.



PUBLIC AFFAIRS/COMMUNITY POLICING

Community Policing is a philosophy the Enterprise Police Department follows that allows officers to create a stronger bond with the citizens living and working in our community. Simply put, the Enterprise Police Department believes community policing is the best way to create a partnership between law enforcement and residents of Enterprise. The Public Affairs Team consists of one sworn Officer and one non-sworn Public Affairs Tech.

COMMUNITY POLICE PROGRAMS

- Awareness Patches: Project SNAP (Autism), Breast Cancer, and 9/11
- Yellow Dot Program
- Kickin' It With Cops
- Citizens Police Academy
- Shop With a Cop
- Coffee With a Cop
- S.A.F.E. Course
- Civilian Response to Active Shooter Events
- Community K9
- Angel House Fundraiser





The department attended many community events to include:

Sweat4Vets Ruck March Spring Festival Festival In the Park Spooky in the Park Community Safety Fair ECS Red Ribbon Week
ESCC Trick-or-Treat
Whoville Celebration
Christmas Parade
Boll Weevil Fall Festival





SRO Tina Johnson



SRO Drew Shelton



SRO Keith Lindley

SCHOOL RESOURCE OFFICERS

- Coppinville Junior High School
- Dauphin Junior High School
- Enterprise High School

The Enterprise Police Department currently has four officers assigned to the SRO Program: Sgt. Daniel Choate, Officer Tina Johnson, Officer Drew Shelton, and K-9 Officer Keith Lindley.

Sgt. Choate is the designated first line supervisor for our School Resource Officers. Officer Lindley, who is also assigned to the K-9 Unit, is stationed at Enterprise High School. Officer Lindley is the handler for K-9 Bobi, the Department's kinetic detection K-9. The Officers spend each workday at an assigned school. SROs assist school staff with any issues that arise and build relationships with students and school employees. SROs also provide escorts for sporting events and security for school functions. The Enterprise Police Department is committed to ensuring the safety of our students.



INTERNAL AFFAIRS

The Enterprise Police Department takes officer and employee conduct seriously and investigates each complaint it receives. Internal Affairs aims to maintain public trust and integrity in the ranks. The Internal Affairs (IA) office reports directly to the Chief of Police. IA receives complaints and investigates allegations of misconduct, excessive force, or other violations. Complaint dispositions include sustained, not sustained, exonerated, unfounded, or pending. A sustained complaint results in corrective action such as remedial training, written warning or reprimand, suspension, demotion, or separation from employment. Most complaints received are classified as unfounded, meaning the incident occurred, but the complaint or allegation was false, and the officer acted within policy. Complaints proven to be founded by the IA team led to the appropriate corrective action by the Chief of Police.

INFORMATION TECHNOLOGY

The Enterprise Police Department completed implementation of two information technology software packages. The completion and implementation of LEXIPOL was one of the Department's most significant achievements. LEXIPOL is an online platform the houses the Department's policies, general orders, and procedures.



The Department spent two years working with LEXIPOL and their subject matter experts to re-write the entire police/procedure manual. All EPD policies are in-compliance with agency best practices, as well as federal and state law. The completion and implementation of Virtual Academy was quite a benefit to the Department. Virtual Academy is an online training platform that sworn officers utilize for continuing education credits. Virtual Academy is also utilized in our Field Training Program daily to document the job observations of new officers. The completion of these two information technology projects is yet another advancement made by the Department to increase employee efficiency and reduce handwritten paperwork.

GRANT WRITING

Grant writing for law enforcement has become increasingly difficult due to the reduced federal money available for police departments. The Enterprise Police Department, with assistance from Kay Kirkland, secured a \$45,000 grant from the Alabama Department of Homeland Security. The grant will contribute to the expenses necessary to form a Search and Rescue Unit. Full-time and reserve officers will staff the Search and Rescue Unit. The Search and Rescue Unit was established to include volunteer members as well. Members of Coffee County CERT and the general public will be able to join our team. The Search and Rescue Unit exemplifies our department's dedication to building community trust.

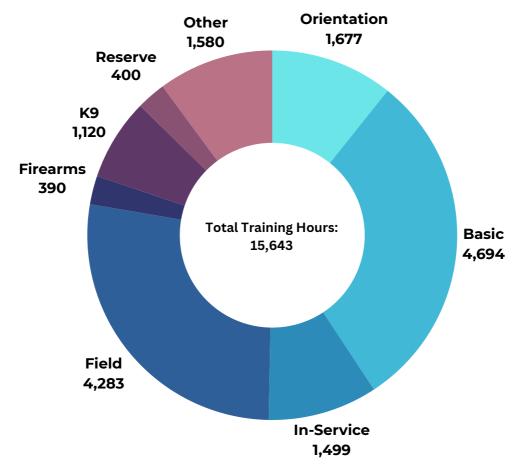
RESERVE OFFICER PROGRAM

The Enterprise Police Department started the Reserve Officer Program in 2023. The Reserve Officer Program consists of unpaid, volunteers who provide additional manpower to the Department when needed. The Reserve Officer program currently has three reserve officers and is seeking an additional five reserve officers to fill the program's ranks.



PROFESSIONAL STANDARDS & TRAINING

Training is the highest priority for the Administrative Division and department overall. The Department and our instructors invest in high-standard training. This is proven daily in the work we do. Training is the main factor in officers' ability and confidence to conduct their duties. It significantly contributes to mitigating the city's liability and improving our service to the community.







QUARTERMASTER/ARMORER

The Quartermaster/Armorer is responsible for the procurement of necessary supplies and equipment for the Department as well as the inspection and acquirement of weapons and ammunition. Some of the daily duties of the Quartermaster/Armorer team include preparing purchase orders, planning and researching future equipment needs, and ensuring staff is fitted for uniforms and duty gear. In 2024, EPD was able to obtain:



- New Patrol Rifles;
- New Handheld Radios;
- Three New Outfitted Patrol Vehicles;
- Outfitted Eight New Officers & Five Reserves; and
- 90 boxes of NARCAN donated by the Alabama College of Osteopathic Medicine.

RECRUITING

Recruiting is a process of finding and hiring candidates for vacant positions in the Department. Recruiting for the Enterprise Police Department also includes extensive background investigations on potential candidates. We believe that all employees serve as recruiters, and we are constantly trying to build our team.



Applicants for Police & Dispatch
Police & Dispatch Hired
Police & Dispatch Vacated Positions

Police - 68 Dispatch - 104
Police - 10 Dispatch - 5
Police - 6 Dispatch - 3

Police Academy Graduates - 7



K-9 UNIT

The Enterprise Police Department currently utilizes four K-9 Teams. Two K-9 Teams work in the Patrol Division, and two K-9 Teams work in the Administrative Division.

Kinetic Detection/Firearm

K-9 Bobi/Lindley – Certified Team in March 2022; Assigned to SRO

Dual Purpose Narcotics/Tracking

K-9 Oxi/White – Certified Team in June 2023

Dual Purpose Narcotics/Tracking

K-9 Sway/Phan – Certified Team in October 2023

Facility K-9

K-9 Phinn/Haglund - Certified Team in May 2023

Phinn was donated to the Department by Guide Dogs of America and Tender Loving Canines. GDA| TLC also paid for Phinn's training.



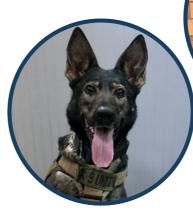




Bobi



Oxi



Sway



COMMUNICATIONS/DISPATCH

The Enterprise Police Department Communications Center serves as the Public Safety Answering Point (PSAP) for the citizens of Enterprise. The Communication Center receives emergency and non-emergency calls for police, fire, and medical. Dispatching is a tough job; it takes a special person to answer emergency calls while ensuring all are safe on the scene.

National standard for answering 911 calls: 90% of calls must be answered within 10 seconds.

- 13,690 or 60% of Enterprise's 911 calls were answered in less than 3 seconds.
- 20,568 or 91% of calls were answered in less than 6 seconds.
- 80+ calls assisted with CPR.
- 8 calls assisted with labor/childbearing medical prearrival instruction.

Emergency 911 calls: 22,545 Non-emergency calls: 56,633

Police calls: 43,236

Fire calls: 4,865

Medical calls: 4,710





Chief's Award: On November 7, 2023, Communications Officer, Patti Barnes was presented this highly prestigious award. Barnes received a 9-1-1 call on August 3, 2023, where she exhibited the most calm and professional ability during a crisis and emergency. In 113 seconds, Barnes answered six police units, closed down the roadway, coordinated with Life Flight with landing zone coordinates, and alerted the State Department of Transportation and Traffic Management of the emergency road closure.

É911



The primary mission for E911 is to continuously maximize, enrich, and support telecommunicators and additional first responders through Emergency Medical Dispatch. We offer highly sought-after customer service to our community and visitors that travel through the City of Enterprise and its surrounding areas. Our dispatch will provide the best up-to-date mapping management, unequivocally.

- Throughout 2023 more than 15 applications for rezones were applied.
- 12 rezones drawn and 2 annexations
- 233 assigned addresses
- 14 assigned street names
- 173 + Subdivisions in the Enterprise area/ Police Jurisdiction







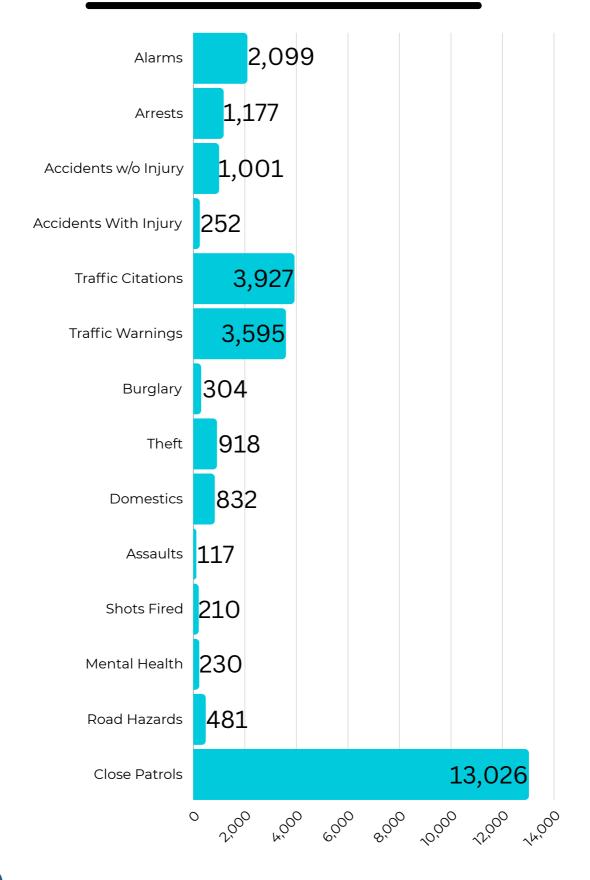
The Patrol Division, which currently consists of thirty-seven officers and one patrol clerk, is considered the backbone of the Enterprise Police Department. They are uniformed officers who provide the first line of response for the public's safety. Each law enforcement patrol officer works to:

- Enforce Criminal and Motor Vehicle Laws;
- Preserve Public Peace;
- Protect Life and Property;
- Provide Citizen Assistance;
- Respond to Emergency Situations; and
- Uphold the Civil Rights of Individuals.

Life-Saving Award: On August 3, 2023, Lieutenant Christopher Hurley was first on the scene where a driver unintentionally struck the Easy Cash building, including an 8-year-old girl inside the business. The medical team and doctors reported that had it not been for LT Hurley's quick assessment and reaction in a situation where a tenth of a second counts, the girl would not be with her family today.



2023 EOY PATROL RESPONSE



Traffic Homicide Investigations

The Traffic Homicide Investigations (THI) unit currently consists of seven members assigned to different shifts in the Patrol Division. The officers assigned to this unit only respond to traffic collisions that result in lifethreatening injuries or fatalities. The officers assigned to THI have received advanced training in:

- Calculating Vehicle Speed;
- Mapping and Scale Diagrams;
- Mathematics, Physics, and Engineering in Traffic Collision Investigations; and
- Traffic Collision Evidence Collection.

In 2023, there were five investigations; three involved deaths, and two had severe physical injuries.

Crossing Guards

The Enterprise Police Department has seven crossing guards that fall under the Patrol Division. These crossing guards ensure the safe passage of children traveling to and from school. Three guards are stationed at Holly Hill, two at Rucker Boulevard Elementary, and one each at Pinedale Elementary and Hillcrest Elementary.

Chief's Coin of Excellence: On September 22, 2023, Chief Moore presented Carole Rainey with this award for her outstanding service to her community as a crossing guard for 35 years. Mrs. Rainey insisted on returning to work as soon as possible after being injured while carrying out her duties.





Animal Control

The Enterprise Police Department
Animal Control Officers answer
several hundred calls each month.
Animal Control service calls include
reporting animal bites to the Health
Department, apprehending stray
dogs or other dangerous animals, and
providing traps on an at-loan basis for
the entrapment of nuisance animals.
The Animal Control Officers work
diligently to protect the citizens from
menacing animals and serve with
distinction.



Brandon Davis Animal Control Officer

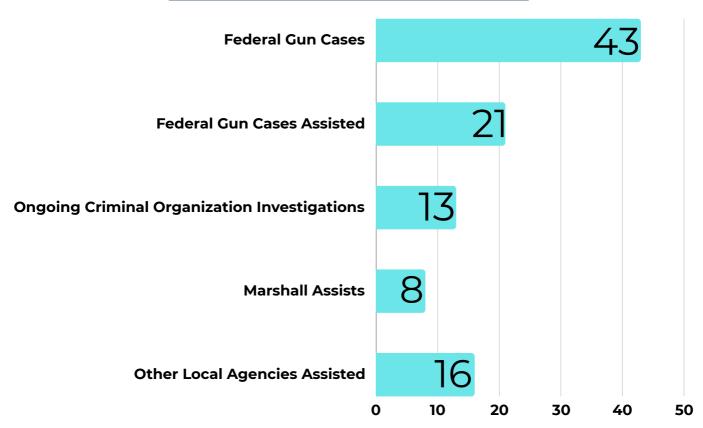




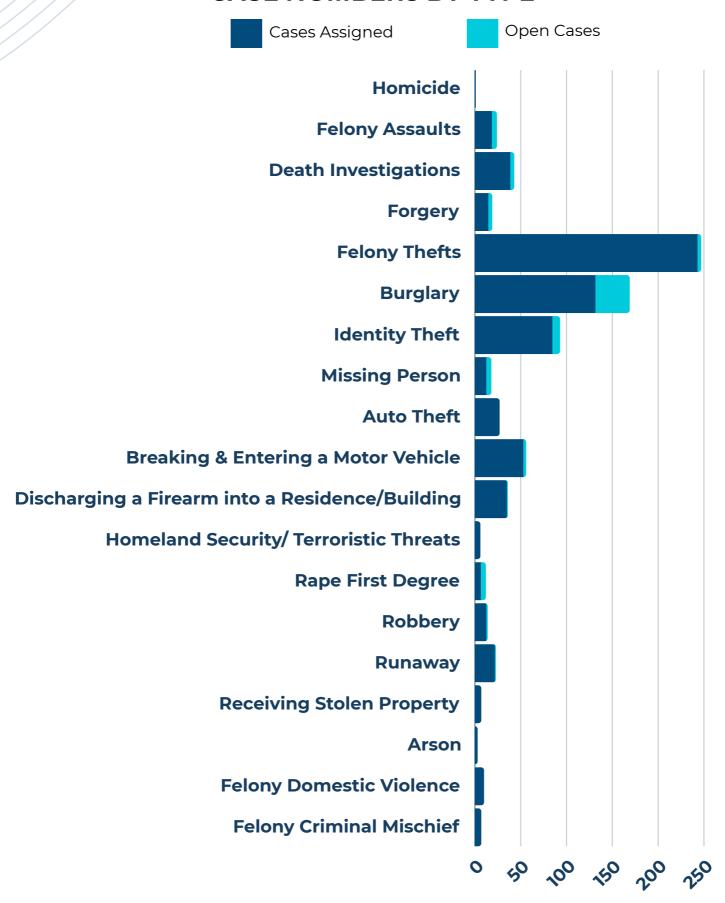
CRIMINAL INVESTIGATIONS DIVISION

The Criminal Investigations Division is responsible for investigations that include felony violent crimes, property crimes, narcotics, and unattended deaths. It functions to provide investigation, analytical, and crime victim services to the residents of Enterprise that maximize high quality, efficiency, and coordination with the criminal justice system. All efforts focus on promoting the safety of the community and its residents. It currently has seven sworn officers, including a Division Captain, a Lieutenant, and a Sergeant. This division of the Police Department is also staffed with two civilian positions that provide a number of essential support functions.

ATF TASK FORCE



CASE NUMBERS BY TYPE



CID Total Cases: 737

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Conclusion

In 2024, the City of Enterprise Police Department aims to continue working with the citizens of Enterprise to achieve its five goals. The department plans to hire highly qualified law enforcement employees who meet the demanding pre-hire process to ensure that the community is represented and served by the most competent and reliable individuals.

Community involvement will also remain a priority in 2024, with the addition of other community-related events and the continuation of outreach programs, reports, and social media that keep the community engaged.

Furthermore, in 2024, the Department will implement special teams or units to build on goals three and four. The Crime Suppression Unit, Traffic Unit, Special Response Unit, and Search and Rescue Unit will work to reduce crime and increase traffic safety throughout the City of Enterprise, thereby improving the quality of life for community members.

Immense gratitude is extended to the Enterprise Police staff for an outstanding 2023, and we look forward to seeing hard work accomplish the goals of the Department.

